

U.S. MILITARY FAMILY CENTERS

Family Centers, located on most military installations, provide information, life skills education, and support services to military members and their families. One of the primary functions of the Family Center is to link customers with appropriate services available in the local community or through state and federal assistance programs. In this role, the Family Center director develops working partnerships with organizations such as local health and human services, churches, school systems, employment assistance, law enforcement, recreation, and other service providers.

"Family Centers" is a generic term that includes similar offices in each of the separate military branches. Each Service refers to the "Family Center" by a different name. If you cannot locate a Family Center, please contact your respective military branch's headquarters office listed below. The designation "DSN" preceding some of the phone numbers, refers to the military phone system and does not apply to the civilian sector.

Access to a directory of Family Centers by Service and by State is available through the Military Family Resource Center (MFRC) website at www.mfrc-dodqol.org/progDir/. If you have questions concerning other services of MFRC, visit the website or email them at mfrcrequest@caliber.com.

U.S. Army Community and Family Support Center

Soldier and Family Support
Isaac Templeton, Director
4700 King St.
Alexandria, VA 22302
703-681-7395
DSN: 761-5395
Fax: 703-681-7236
www.armycommunityservice.org/home.asp

U.S. Coast Guard Work/Life Program

Daniel Riehm, Director
Commandant, U.S. Coast Guard
2100 2nd St., SW, Rm. 6320
Washington, DC 20593
202-267-6160
Fax: 202-267-4798
www.uscg.mil/css/worklife/default.html

Marine Corps Family Services

Bruce Barnes
3280 Russell Rd.
Quantico, VA 22134-5103
703-784-0275
DSN: 278-0275
Fax: 703-784-9816
www.usmc-mccs.org

Air Force Family Matters Office

HQ US Air Force, Force Sustainment Division
Linda Olivia Smith
HQ F/DPPF
1040 Air Force Pentagon, Room 5C238
Washington, DC 20330-1040
703-697-4720
www.afcrossroads.com

Navy Family Assistance

HQ, FSC Support
Kit Decker
Navy Customer Service Center
5720 Integrity Dr.
Millington, TN 38055
866-827-5627
DSN: 882-5627
e-mail: cscmailbox@navy.mil
www.persnet.navy.mil

U.S. MILITARY COMMISSARY AND EXCHANGE OFFICES

Consumers who shop at military commissaries and exchanges and who have a question or problem should contact the local manager before contacting the regional offices in this section. If your problem is not resolved at the local level, then write or call the regional office nearest you. Be sure to discuss the problem with the local and regional offices before contacting the national headquarters of a commissary or exchange.

Navy Exchange Service Centers

NEXCOM Headquarters
3280 Virginia Beach Blvd.
Virginia Beach, VA 23452-5724
Toll free: 1-800-NAV-EXCH
www.navy-nex.com

Marine Corps Exchange

Headquarters,
U.S. Marine Corps
Cindy Whitman Lacy, Retail
3044 Catlin Ave. (MRX)
Quantico, VA 22134
703-784-3800
DSN: 278-3800
Fax: 703-784-2710
www.usmc-mccs.org/busops/retail/main.asp

Marine Corps Exchange 0630
Marine Corps Logistics Base
George Mettrick, Retail
814 Radford Blvd., Bldg. 7500
Albany, GA 31704-1128
229-888-6801
DSN: 567-5189
Fax: 229-439-0324

Marine Corps Exchange 0190
Marine Corps Logistics Base
Harry Sherman, Retail
Bldg. 319
Barstow, CA 92311-5018
760-256-8974
DSN: 282-6014
Fax: 760-256-7027

Marine Corps Exchange 0260
Marine Corps Air Station
Lou Prince, Retail
Bldg. 408
Beaufort, SC 29904-5003
843-228-7751
DSN: 335-7751
Fax: 843-228-7077
www.mccssc.com

Marine Corps Exchange 0220
Kenneth Mansfield, Retail
PSC Box 8009
Marine Corps Air Station
Cherry Point, NC 28533-0009
252-463-1699
DSN: 582-2549
Fax: 252-463-3565
www.mccscherrypoint.com

Marine Corps Exchange 1110
MWR Activity 1110 Marforlant
Yolanda Facey, Head of Retail
1251 Yalu St.
Norfolk, VA 23515-4693
757-423-1187, ext. 11
DSN: 565-1187
Fax: 757-423-5819
www.mwr-elmores.com

Marine Corps Exchange, HQ Battalion
Doug Baer, Head of
Retail/Business Ops
PO Box 4009
Arlington, VA 22214-5003
703-979-8420
DSN: 224-8420
Fax: 703-979-0972

Marine Corps Exchange 1450
Marine Corps Air Station
Iwakuni
Tom Bell, Head of Retail
PSC 561 Box 1866
FPO AP, 96310-0029
011-81-6117-53-5641
DSN: 253-4017
Fax: 011-81-827-21-7363
www.mccsiwakuni.com

Marine Corps Exchange 0910
Marine Corps Base Hawaii
Linda Gulosh, Head of Retail
Bldg. 1404 Box 63073
Kanehoe Bay, HI 96863-3073
808-254-7522
Fax: 808-254-6627
www.mccshawaii.com

Marine Corps Exchange 0130
Marine Corps Base
Carlton Mencer, Retail
Bldg. 895
Camp Lejeune, NC 28542-5003
910-451-2434 or 35
DSN: 751-2434
Fax: 910-451-3355
www.usmcexchange.com

Marine Corps Exchange 0160
Marine Corps Recruit
Depot/ERR
Bob Mullen, Head of Retail
Bldg. 202, PO Box 5100
Parris Island, SC 29905-5003
843-525-3302, ext. 7208/7307
DSN: 832-3301
Fax: 843-525-2872
www.mccssc.com

Marine Corps Exchange 0830
MCAS Miramar
Gary Walls, Head of Retail
45233 Antares Dr., Bldg. 2660
San Diego, CA 92145
858-695-7217
Fax: 858-695-7217
www.mccsmiramar.com

Marine Corps Exchange 0140
Marine Corps Base
Joe Allison, Head of Retail
Box 555020
Camp Pendleton, CA 92055-5020
760-725-6305
DSN: 365-6305
Fax: 760-385-0446
www.mccscamppendleton.com

Marine Corps Exchange 0120
Marine Corps Base
Vicky Bartlett, Head of Retail
Bldg. 3500, PO Box 229
Quantico, VA 22134-0229
703-640-8800
Fax: 703-640-6708
www.quantico.usmc-mccs.org

U.S. MILITARY COMMISSARY AND EXCHANGE OFFICES

Marine Corps Exchange 0170

MCRD San Diego
Roland Griffin, Director
Business Ops/Retail
3800 Chosin Ave.
San Diego, CA 92140-5196
619-725-6263
Fax: 619-725-6205
www.mcx-mcrdsandiego.com

Marine Corps Exchange 0150

MCAGCC
Maggie Jones, Head of
Business Operations
Box 788150
Twentynine Palms, CA
92278-8150
760-830-6163, ext. 206
DSN: 957-6163
Fax: 760-830-7239
www.29palms.usmc-mccs.org

Marine Corps Exchange 0270

Marine Corps Air Station
Kathy Bausch, Head of Retail
Box 99115
Yuma, AZ 85369-9115
928-269-2363
DSN: 951-2363
Fax: 928-344-1902
www.yuma.usmc-mccs.org

Defense Commissary Agency (DeCA)

DeCA Headquarters
Corporate Communications
1300 E. Ave.
Fort Lee, VA 23801-1800
804-734-8134
Fax: 804-734-8248
www.commissaries.com

DeCA East – Virginia Beach

Public Affairs Office
5151 Bonney Rd., Ste. 201
Virginia Beach, VA 23462-4314
757-284-3102
Fax: 757-284-3105

DeCA East – San Antonio

300 AFCOMS Way
San Antonio, TX 78226-1330
210-925-1498
Fax: 210-925-2619

DeCA West

Public Affairs Office
3401 Acacia St., Ste. 115
McClellan, CA 95652-1002
916-569-4839
Fax: 916-569-4939

DeCA Europe

Public Affairs Office
Unit 3060
APO, AE 09094
011-49-631-3523-105
Fax: 011-49-361-3523-110

Coast Guard Exchange System

**Mark Rose, USCG, Chief,
Office of Exchange & MWR**
Corporate Headquarters
870 Greenbrier Circle, Ste. 502
Chesapeake, VA 23320-2681

757-420-2480
Fax: 757-420-7185
e-mail: mrose@cg-exchange.com
www.cg-exchange.com

Army and Air Force Exchange Service

U.S. Headquarters
Supervisor, Customer
Relations
PO Box 660202
Dallas, TX 75266-0202
214-312-3531
Fax: 214-312-2754
www.aafes.com